

# HOUSE BILL No. 1010

---

## DIGEST OF INTRODUCED BILL

**Citations Affected:** IC 8-1-19.5.

**Synopsis:** 211 dialing code for human services information. Amends the statute concerning the telephone 211 dialing code for human services information to add assistance concerning: (1) domestic violence; (2) infant mortality; (3) veterans; (4) senior citizens; (5) vulnerable children; and (6) public health; to the enumerated services included within the term "human services". Requires the utility regulatory commission (IURC) to consult with the board of directors of Indiana 211 Partnership, Inc., in preparing the required annual plan for the expenditure of the money in the 211 services account (account). Provides that the plan must include a strategy or plan to address certain specified human services issues. Makes an annual appropriation of \$2,000,000 to the account from the state general fund. Provides that the IURC's annual report to the general assembly on 211 services in Indiana must include statistics, data, or results concerning the expenditure of money in the account to address, or the effectiveness of 211 services in addressing, certain specified human services issues. Requires the IURC to adopt rules to implement the statute. (Current law authorizes, rather than requires, the IURC to adopt rules to implement the statute concerning the 211 dialing code for human services information.)

**Effective:** July 1, 2015.

---

---

**McMillin**

---

---

January 15, 2015, read first time and referred to Committee on Family, Children and Human Affairs.

---

---



First Regular Session of the 119th General Assembly (2015)

PRINTING CODE. Amendments: Whenever an existing statute (or a section of the Indiana Constitution) is being amended, the text of the existing provision will appear in this style type, additions will appear in **this style type**, and deletions will appear in ~~this style type~~.

Additions: Whenever a new statutory provision is being enacted (or a new constitutional provision adopted), the text of the new provision will appear in **this style type**. Also, the word **NEW** will appear in that style type in the introductory clause of each SECTION that adds a new provision to the Indiana Code or the Indiana Constitution.

Conflict reconciliation: Text in a statute in *this style type* or ~~this style type~~ reconciles conflicts between statutes enacted by the 2014 Regular Session and 2014 Second Regular Technical Session of the General Assembly.

## HOUSE BILL No. 1010

---

A BILL FOR AN ACT to amend the Indiana Code concerning utilities and to make an appropriation.

*Be it enacted by the General Assembly of the State of Indiana:*

- 1       SECTION 1. IC 8-1-19.5-6, AS AMENDED BY P.L.94-2010,  
2       SECTION 2, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE  
3       JULY 1, 2015]: Sec. 6. As used in this chapter, "human services"  
4       means services provided by government or nonprofit organizations to  
5       ensure the health and well-being of Indiana citizens. The term includes  
6       services designed to **do any of the following**:  
7               (1) Provide relief or assistance after a natural or nonnatural  
8               disaster. ~~and~~  
9               (2) Assist parents with stress issues.  
10              **(3) Assist persons in efforts to reduce instances of domestic**  
11              **violence.**  
12              **(4) Assist persons in efforts to reduce the rate of infant**  
13              **mortality.**  
14              **(5) Direct persons to services providing assistance to veterans,**  
15              **senior citizens, and vulnerable children.**



**(6) Assist persons with respect to public health issues.**

SECTION 2. IC 8-1-19.5-9.5, AS ADDED BY P.L.94-2010, SECTION 3, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2015]: Sec. 9.5. A recognized 211 service provider shall provide:

- (1) assistance with parental stress issues;
- (2) **information concerning assistance related to domestic violence;**
- (3) **information concerning assistance for veterans, senior citizens, and vulnerable children; and**
- (4) **information concerning infant mortality and other public health issues;**

if requested by a person calling 211.

SECTION 3. IC 8-1-19.5-11, AS AMENDED BY P.L.2-2005, SECTION 24, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2015]: Sec. 11. (a) The 211 services account is established in the state general fund to make 211 services available throughout Indiana. The account shall be administered by the commission.

(b) The account consists of the following:

- (1) **All** money appropriated to the account by the general assembly, **including money appropriated to the account under subsection (i).**
- (2) Funds received from the federal government for the support of 211 services in Indiana.
- (3) Investment earnings, including interest, on money in the account.
- (4) Money from any other source, including gifts and grants.

(c) Money in the account is continuously appropriated for the purposes of this section.

(d) The commission, **after consulting with the board of directors of Indiana 211 Partnership, Inc., or any successor organization,** shall annually prepare a plan for the expenditure of the money in the account. The plan must:

- (1) **include a strategy or plan to address:**
  - (A) **assistance for parental stress issues;**
  - (B) **domestic violence;**
  - (C) **infant mortality;**
  - (D) **assistance for veterans;**
  - (E) **services for senior citizens;**
  - (F) **services for vulnerable children; and**
  - (G) **public health issues; and**
- (2) be reviewed by the state budget committee before the



commission may make expenditures from the fund.

(e) Money in the account may be spent for the following purposes:

(1) The creation of a structure for a statewide 211 resources data base that:

(A) meets the Alliance for Information Referral Systems standards for information and referral systems data bases; and

(B) is integrated with a local resources data base maintained by a recognized 211 service provider.

Permissible expenditures under this subdivision include expenditures for planning, training, accreditation, and system evaluation.

(2) The development and implementation of a statewide 211 resources data base described in subdivision (1). Permissible expenditures under this subdivision include expenditures for planning, training, accreditation, and system evaluation.

(3) Collecting, organizing, and maintaining information from state agencies, departments, and programs that provide human services, for access by a recognized 211 service provider.

(4) Providing grants to a recognized 211 service provider for any of the following purposes:

(A) The design, development, and implementation of 211 services in a recognized 211 service provider's 211 service area. Funds provided under this subdivision may be used for planning, public awareness, training, accreditation, and evaluation.

(B) The provision of 211 services on an ongoing basis after the design, development, and implementation of 211 services in a recognized 211 service provider's 211 service area.

(C) The provision of 211 services on a twenty-four (24) hour per day, seven (7) day per week basis.

(f) The expenses of administering the account shall be paid from money in the account.

(g) The treasurer of state shall invest the money in the account not currently needed to meet the obligations of the account in the same manner as other public money may be invested.

(h) Money that is in the account under subsection (b)(2) through (b)(4) at the end of a state fiscal year does not revert to the state general fund.

**(i) In addition to any other amounts that may be appropriated to the account by the general assembly, there is annually appropriated to the account two million dollars (\$2,000,000) from the state general fund for the purposes set forth in subsection (e).**



**An appropriation made by the general assembly to the account shall be allotted and allocated at the beginning of the fiscal period for which the appropriation was made.**

SECTION 4. IC 8-1-19.5-12, AS AMENDED BY P.L.2-2005, SECTION 25, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2015]: Sec. 12. (a) The commission shall, after June 30 and before November 1 of each year, report to the general assembly on the following:

(1) The total amount of money deposited in the account during the most recent state fiscal year.

(2) The amount of funds, if any, received from the federal government during the most recent state fiscal year for the support of 211 services in Indiana. The information provided under this subdivision must include the amount of any matching funds, broken down by source, contributed by any source to secure the federal funds.

(3) The amount of money, if any, disbursed from the account for the following:

(A) The creation of a structure for a statewide 211 resources data base described in section 11(e)(1) of this chapter.

(B) The development and implementation of a statewide 211 resources data base described in section ~~11(e)(1)~~ **11(e)(2)** of this chapter.

(C) Collecting, organizing, and maintaining information from state agencies, departments, and programs that provide human services, for access by a recognized 211 service provider.

The information provided under this subdivision must identify any recognized 211 service provider or other organization that received funds for the purposes set forth in this subdivision.

(4) The amount of money, if any, disbursed from the account as grants to a recognized 211 service provider for any of the purposes described in section 11(e)(4) of this chapter. The information provided under this subdivision must identify the recognized 211 service provider that received the grant and the amount and purpose of the grant received.

(5) The expenses incurred by the commission in complying with this chapter during the most recent state fiscal year.

(6) The projected budget required by the commission to comply with this chapter during the current state fiscal year.

**(7) Any available statistics, data, or results concerning the expenditure of money in the account to address, or the effectiveness of 211 services in addressing:**



- 1           **(A) assistance for parental stress issues;**  
2           **(B) domestic violence;**  
3           **(C) infant mortality;**  
4           **(D) assistance for veterans;**  
5           **(E) services for senior citizens;**  
6           **(F) services for vulnerable children; and**  
7           **(G) public health issues;**  
8           **during the most recent state fiscal year.**  
9           (b) The report required under this section must be in an electronic  
10          format under IC 5-14-6.  
11          SECTION 5. IC 8-1-19.5-13 IS AMENDED TO READ AS  
12          FOLLOWS [EFFECTIVE JULY 1, 2015]: Sec. 13. The commission  
13          ~~may~~ **shall** adopt rules under IC 4-22-2 to implement this chapter.

